

WHERE'S MY REFUND?



TRACK YOUR REFUND PROGRESS 24/7



- Visit tax.idaho.gov to get the most up-to-date income tax refund information.
- No internet access? Call (208) 364-7389 in the Boise area or toll-free at (888) 228-5770.

TYPICAL REFUND TIMEFRAMES

Refund timeframes are general and don't apply to every refund. It's best not to depend on getting a refund by a certain date, especially when making purchases or paying bills.



- **First-time filers:** It takes about 3 weeks to enter your account into our system. Until that time, our refund updates will report your return as "not entered in system." Add those 3 weeks to the estimates below to determine your refund timeframe.
- **E-filers:** Expect your refund about 7-8 weeks after the date you receive your filing acknowledgement from the state.
- **Paper filers:** Your refund will take about 10-11 weeks to process.
- **Received a letter from us asking for more information:** Your refund will be delayed until we get the requested information, and we've been able to review it.

RAPID RESPONSE = FASTER REFUND

All income tax returns go through identity theft fraud detection, as well as accuracy checks before we issue any refunds. After you file your return, the Tax Commission may send you letters asking you to:



- Verify your identity
- Verify that you filed a return
- Provide more information

If you receive a letter from us, please respond quickly so we can review your information and get your refund to you as soon as possible.

For more refund information, visit tax.idaho.gov/refundinfo.