

## **Managing Differences**

Avoid costly and time-consuming problems and conflicts. This goes beyond the traditional approach to managing differences between people or groups at the time of conflict. Practical strategies and techniques are offered for managing these differences before they escalate into a crisis. Price includes book.

Instructor:	ExecuTrain
Dates:	Thursday, January 10 (p.m.)
Location:	Executive Dining Room – Washington Group Complex
Hours:	7